

# LIMITED WARRANTY

## 5-YEAR LIMITED WARRANTY

For five (5) years from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Main Frame

## 3-YEAR LIMITED WARRANTY

For three (3) years from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Fixed-position Seat Post

## 13-MONTH LIMITED WARRANTY (2-YEAR LIMITED WARRANTY IN CANADA)

For thirteen (13) months (two [2] years in Canada) from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship. Any warranty claims for electronic assemblies may become void if damage results from the use of parts/accessories that are not Pride original parts and are not purchased through an authorized Pride provider:

### Electronic Assemblies including:

- Charger Assembly
- Controller
- Joystick

### Main Frame Assemblies, including:

- Metal Seat Framing

### Other components, including:

- Electrical Harnesses
- Accessories
- Anti-tip Forks
- Front Riggings
- Bearings and Bushings
- Drivetrain
- Brakes (Electronic Function ONLY)
- Caster Forks
- Front Rigging Mounting Brackets

## 13-MONTH WARRANTY

Pride Batteries are covered by a thirteen (13) month warranty from the initial date of consumer purchase or rental. Pride Mobility will replace batteries supplied by Pride Mobility if found to be defective by an authorized Pride Provider.

*NOTE: Gradual deterioration in performance of batteries due to being left in a discharged state, left in cold conditions for long periods of time, or worn out through heavy use are not covered.*

*NOTE: For Lithium-ion battery warranty information, refer to the Lithium Warranty Insert.*



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## LIMITED WARRANTY EXCLUSIONS

The limited warranties listed above do not extend to those items which may require replacement due to normal wear and tear, including:

- ABS Plastic Shrouds
- Brake Pads
- Motor Brushes
- Tires and Tubes
- Upholstery and Seating
- Fuses/Bulbs
- Circumstances beyond the control of Pride
- Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, IN ADVANCE, by Pride Mobility Products
- Repairs and/or modifications made to any part unless specifically authorized by Pride

### Exclusions also include components with damage caused by:

- Parts/accessories that are not Pride original parts and are not purchased through an authorized Pride provider.
- Contamination
- Abuse (including but not limited to product being dropped or being subjected to severe impact/crush), misuse, or negligence
- Battery fluid spillage or leakage
- Commercial use or use other than normal
- Improper operation, maintenance, or storage
- Acts of God or Nature

*NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period of time, or worn out through heavy use is not covered.*

## SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by an authorized Pride Provider.\* Do not return faulty parts to Pride without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser.\*

Failure to follow the instructions, warnings, and notes in the owner's manual and those located on your Pride product can result in personal injury or product damage and will void Pride's product warranty.

There is no other express warranty.

## IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of purchase. Any and all other implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

**The limited warranties above give you specific rights, and you may also have other rights which vary from state to state. These may include, but are not limited to additional warranties that may not be limited or excluded by a manufacturer and rejection of exclusions for incidental or consequential damages.**

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\*To the extent consistent with applicable state law.